

PRO FORMA

PERFORMANCE AGREEMENT

MADE AND ENTERED INTO BY AND BETWEEN:

**MANTSOPA LOCAL MUNICIPALITY
AS REPRESENTED BY THE MUNICIPAL MANAGER**

MATIRO REBECCA ELLEN MOGOPODI

AND

MOTSELISI MERCIA LESOETSA

THE EMPLOYEE OF THE MUNICIPALITY

FOR THE

FINANCIAL YEAR: 1 JULY 2024 - 30 JUNE 2025

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PERFORMANCE AGREEMENT

ENTERED INTO BY AND BETWEEN:

The Mantsopa Local Municipality herein represented by **Me Matiro Rebecca Ellen Mogopodi** in her capacity as Municipal Manager (hereinafter referred to as the **Employer** or Supervisor)

and

Me Motselisi Mercia Lesoetsa, Employee of the Municipality (hereinafter referred to as the **Employee**).

WHEREBY IT IS AGREED AS FOLLOWS:

1. INTRODUCTION

- 1.1 The **Employer** has entered into a contract of employment with the **Employee** in terms of section 57(1)(a) of the Local Government: Municipal Systems Act 32 of 2000 ("the Systems Act"). The **Employer** and the **Employee** are hereinafter referred to as "the Parties".
- 1.2 Section 57(1)(b) of the Systems Act, read with the Contract of Employment concluded between the parties, requires the parties to conclude an annual performance agreement within one (1) month after the beginning of each financial year of the municipality.
- 1.3 The parties wish to ensure that they are clear about the goals to be achieved, and secure the commitment of the **Employee** to a set of outcomes that will secure local government policy goals.
- 1.4 The parties wish to ensure that there is compliance with Sections 57(4A), 57(4B) and 57(5) of the Systems Act.

2. PURPOSE OF THIS AGREEMENT

The purpose of this Agreement is to -

- 2.1 comply with the provisions of Section 57(1)(b),(4A),(4B) and (5) of the Act as well as the employment contract entered into between the parties;
- 2.2 specify objectives and targets defined and agreed with the employee and to communicate to the employer's expectations of the employee's performance and accountabilities in alignment with the Integrated Development Plan, Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the municipality;
- 2.3 specify accountabilities as set out in a performance plan, which forms an annexure to the performance agreement;
- 2.4 monitor and measure performance against set targeted outputs;
- 2.5 use the performance agreement as the basis for assessing whether the employee has met the performance expectations applicable to his or her job;
- 2.6 in the event of outstanding performance, to appropriately reward the employee; and

- 2.7 give effect to the employer's commitment to a performance-orientated relationship with its employee in attaining equitable and improved service delivery.

3 COMMENCEMENT AND DURATION

- 3.1 This Agreement will commence on the **01 July 2024** and will remain in force until **30 June 2025**, thereafter a new Performance Agreement, Performance Plan and Personal Development Plan shall be concluded between the parties for the next financial year or any portion thereof.
- 3.2 The parties will review the provisions of this Agreement during June each year. The parties will conclude a new Performance Agreement and Performance Plan that replaces this Agreement at least once a year by not later than the beginning of each successive financial year.
- 3.3 This Agreement will terminate on the termination of the **Employee's** contract of employment for any reason.
- 3.4 The content of this Agreement may be revised at any time during the above-mentioned period to determine the applicability of the matters agreed upon.
- 3.5 If at any time during the validity of this Agreement the work environment alters (whether as a result of government or council decisions or otherwise) to the extent that the contents of this Agreement are no longer appropriate, the contents shall immediately be revised.

4 PERFORMANCE OBJECTIVES

- 4.1 The Performance Plan (Annexure A) sets out-
- 4.1.1 the performance objectives and targets that must be met by the **Employee**; and
 - 4.1.2 the time frames within which those performance objectives and targets must be met.
- 4.2 The performance objectives and targets reflected in Annexure A are set by the **Employer** in consultation with the **Employee** and based on the Integrated Development Plan, Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the **Employer**, and shall include key objectives; key performance indicators; target dates and weightings.
- 4.2.1 The key objectives describe the main tasks that need to be done.
 - 4.2.2 The key performance indicators provide the details of the evidence that must be provided to show that a key objective has been achieved.
 - 4.2.3 The target dates describe the timeframe in which the work must be achieved.
 - 4.2.4 The weightings show the relative importance of the key objectives to each other.
- 4.3 The **Employee's** performance will, in addition, be measured in terms of contributions to the goals and strategies set out in the **Employer's** Integrated Development Plan.

5 PERFORMANCE MANAGEMENT SYSTEM

- 5.1 The Employee agrees to participate in the performance management system that the Employer adopts or introduces for the Employer, management and municipal staff of the Employer.
- 5.2 The Employee accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the Employer, management and municipal staff to perform to the standards required.
- 5.3 The Employer will consult the Employee about the specific performance standards that will be included in the performance management system as applicable to the Employee.
- 5.4 The Employee undertakes to actively focus towards the promotion and implementation of the KPAs (including special projects relevant to the employee's responsibilities) within the local government framework.
- 5.5 The criteria upon which the performance of the Employee shall be assessed shall consist of two components, both of which shall be contained in the Performance Agreement.
 - 5.5.1 The Employee must be assessed against both components, with a weighting of 80:20 allocated to the Key Performance Areas (KPAs) and the Competency Requirements (CRs) respectively.
 - 5.5.2 Each area of assessment will be weighted and will contribute a specific part to the total score.
 - 5.5.3 KPAs covering the main areas of work will account for 80% and CRs will account for 20% of the final assessment.
 - 5.5.4 The total score must determined using the rating calculator.
- 5.6 The Employee's assessment will be based on his / her performance in terms of the outputs / outcomes (performance indicators) identified as per attached Performance Plan (**Annexure A**), which are linked to the KPA's, and will constitute 80% of the overall assessment result as per the weightings agreed to between the Employer and Employee:

Key Performance Areas (KPA's)	Weighting
Basic Service Delivery	30
Municipal Institutional Development and Transformation	15
Local Economic Development (LED)	5
Municipal Financial Viability and Management	30
Good Governance and Public Participation	20
Total	100%

- 5.7 In the case of managers directly accountable to the Municipal Manager, key performance areas related to the functional area of the relevant manager, must be subject to negotiation between the municipal manager and the relevant manager.
- 5.8 The CRs will make up the other 20% of the Employee's assessment score. CRs that are deemed to be most critical for the Employee's specific job should be selected (✓) from the list below as agreed to between the Employer and Employee. Three of the CRs are compulsory for Municipal Managers:

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COMPETENCY REQUIREMENTS FOR EMPLOYEES		
LEADING COMPETENCIES	√	WEIGHT
Strategic Direction and Leadership		
People Management		
Program and Project Management		
Financial Management		
Change Leadership		
Governance Leadership		
CORE COMPETENCIES		
Moral Competence		
Planning and Organising		
Analysis and Innovation		
Knowledge and Information Management		
Communication		
Results and Quality Focus		
Total percentage	-	100%

6. EVALUATING PERFORMANCE

- 6.1 The Performance Plan (Annexure A) to this Agreement sets out -
- 6.1.1 the standards and procedures for evaluating the Employee's performance; and
 - 6.1.2 the intervals for the evaluation of the Employee's performance.
- 6.2 Despite the establishment of agreed intervals for evaluation, the Employer may in addition review the Employee's performance at any stage while the contract of employment remains in force.
- 6.3 Personal growth and development needs identified during any performance review discussion must be documented in a Personal Development Plan as well as the actions agreed to and implementation must take place within set time frames.
- 6.4 The Employee's performance will be measured in terms of contributions to the goals and strategies set out in the Employer's IDP.

6.5 The annual performance appraisal will involve:

6.5.1 Assessment of the achievement of results as outlined in the performance plan:

- (a) Each KPA should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to ad hoc tasks that had to be performed under the KPA.
- (b) An indicative rating on the five-point scale should be provided for each KPA.
- (c) The applicable assessment rating calculator (refer to paragraph 6.5.3 below) must then be used to add the scores and calculate a final KPA score.

6.5.2 Assessment of the CRs

- (a) Each CR should be assessed according to the extent to which the specified standards have been met.
- (b) An indicative rating on the five-point scale should be provided for each CR.
- (c) This rating should be multiplied by the weighting given to each CR during the contracting process, to provide a score.
- (d) The applicable assessment rating calculator (refer to paragraph 6.5.1) must then be used to add the scores and calculate a final CR score.

6.5.3 Overall rating

An overall rating is calculated by using the applicable assessment-rating calculator. Such overall rating represents the outcome of the performance appraisal.

6.6 The assessment of the performance of the Employee will be based on the following rating scale for KPA's and CRs:

Level	Terminology	Description	Rating				
			1	2	3	4	5
5	Outstanding performance	Performance far exceeds the standard expected of an employee at this level. The appraisal indicates that the Employee has achieved above fully effective results against all performance criteria and indicators as specified in the PA and Performance plan and maintained this in all areas of responsibility throughout the year.					
4	Performance significantly above expectations	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved all others throughout the year.					

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Level	Terminology	Description	Rating				
			1	2	3	4	5
3	Fully effective	Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully achieved effective results against all significant performance criteria and indicators as specified in the PA and Performance Plan.					
2	Not fully effective	Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the PA and Performance Plan.					
1	Unacceptable performance	Performance does not meet the standard expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the PA and Performance Plan. The employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite management efforts to encourage improvement.					

6.7 For purposes of evaluating the annual performance of the Municipal Manager, an evaluation panel constituted of the following persons must be established -

- 6.7.1 Municipal Manager
- 6.7.2 Chairperson of the performance audit committee or the audit committee in the absence of a performance audit committee;
- 6.7.3 Member of Exco
- 6.7.4 Municipal manager from another municipality

6.8 The Manager responsible for Human Resources of the municipality must provide secretariat services to the evaluation panels referred to in sub-regulations (d) and (e).

7. SCHEDULE FOR PERFORMANCE REVIEWS

7.1 The performance of each **Employee** in relation to his / her performance agreement shall be reviewed on the following dates with the understanding that reviews in the first and third quarter may be verbal if performance is satisfactory:

First quarter : July – September 2024
Second quarter : October – December 2024

Third quarter : January – March 2025
Fourth quarter : April – June 2025

- 7.2 The Employer shall keep a record of the mid-year review and annual assessment meetings.
- 7.3 Performance feedback shall be based on the Employer's assessment of the Employee's performance.
- 7.4 The Employer will be entitled to review and make reasonable changes to the provisions of Annexure "A" from time to time for operational reasons. The Employee will be fully consulted before any such change is made.
- 7.5 The Employer may amend the provisions of Annexure A whenever the performance management system is adopted, implemented and / or amended as the case may be. In that case the Employee will be fully consulted before any such change is made.

8. DEVELOPMENTAL REQUIREMENTS

The Personal Development Plan (PDP) for addressing developmental gaps is attached as Annexure B.

9. OBLIGATIONS OF THE EMPLOYER

- 9.1 The Employer shall –
- 9.1.1 create an enabling environment to facilitate effective performance by the employee;
 - 9.1.2 provide access to skills development and capacity building opportunities;
 - 9.1.3 work collaboratively with the Employee to solve problems and generate solutions to common problems that may impact on the performance of the Employee;
 - 9.1.4 on the request of the Employee delegate such powers reasonably required by the Employee to enable him / her to meet the performance objectives and targets established in terms of this Agreement; and
 - 9.1.5 make available to the Employee such resources as the Employee may reasonably require from time to time to assist him / her to meet the performance objectives and targets established in terms of this Agreement.

10. CONSULTATION

- 10.1 The Employer agrees to consult the Employee timeously where the exercising of the powers will have amongst others –
- 10.1.1 a direct effect on the performance of any of the Employee's functions;
 - 10.1.2 commit the Employee to implement or to give effect to a decision made by the Employer; and
 - 10.1.3 a substantial financial effect on the Employer.

- 10.2 The Employer agrees to inform the Employee of the outcome of any decisions taken pursuant to the exercise of powers contemplated in 10.1 as soon as is practicable to enable the Employee to take any necessary action without delay.

11. MANAGEMENT OF EVALUATION OUTCOMES

- 11.1 The evaluation of the Employee's performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.
- 11.2 A performance bonus of between 5% to 14% of the total remuneration package may be paid to the Employee in recognition of outstanding performance to be constituted as follows:
- 11.2.1 a score of 130% to 149% is awarded a performance bonus ranging from 5% to 9%; and
 - 11.2.2 a score of 150% and above is awarded a performance bonus ranging from 10% to 14%.
- 11.3 In the case of unacceptable performance, the Employer shall –
- 11.3.1 provide systematic remedial or developmental support to assist the Employee to improve his or her performance; and
 - 11.3.2 after appropriate performance counselling and having provided the necessary guidance and/ or support as well as reasonable time for improvement in performance, the Employer may consider steps to terminate the contract of employment of the Employee on grounds of unfitness or incapacity to carry out his or her duties.

12. DISPUTE RESOLUTION

- 12.1 Any disputes about the nature of the Employee's performance agreement, whether it relates to key responsibilities, priorities, methods of assessment and/ or any other matter provided for, shall be mediated by –
- 12.1.1 the MEC for local government in the province within thirty (30) days of receipt of a formal dispute from the Employee; or
 - 12.1.2 any other person appointed by the MEC.
 - 12.1.3 In the case of managers directly accountable to the municipal manager, a member of the municipal council, provided that such member was not part of the evaluation panel provided for in sub-regulation 27(4)(e) of the Municipal Performance Regulations, 2006, within thirty (30) days of receipt of a formal dispute from the employee; whose decision shall be final and binding on both parties.
- 12.2 In the event that the mediation process contemplated above fails, clause 20.3 of the Contract of Employment shall apply.

13. GENERAL

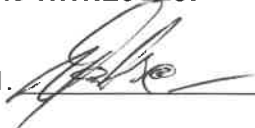

- 13.1 The contents of this agreement and the outcome of any review conducted in terms of Annexure A may be made available to the public by the Employer.
- 13.2 Nothing in this agreement diminishes the obligations, duties or accountabilities of the Employee in terms of his/ her contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.

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13.3 The performance assessment results of the municipal manager must be submitted to the MEC responsible for local government in the relevant province as well as the national minister responsible for local government, within fourteen (14) days after the conclusion of the assessment.



Thus **done** and **signed** at Ladybrand on this the 1st day of July 2024.

AS WITNESSES:

1.  _____
2.  _____

 _____
EMPLOYEE

AS WITNESSES:

1.  _____
2.  _____

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MUNICIPAL MANGER



**Mantsopa Local Municipality
Performance Agreement**

Organisation	Mantsopa local Municipality	Employee Name	Motsilisi Mercia Lesoetsa
Department	Office of the Municipal Manager	Post Title	Director of Community services
Division	Office of the Municipal Manager	Post Identity Number	
Section	Office of the Municipal Manager	Post level	Director
Line Manager	Mayor	Cell Phone Number	060 571 6263
Performance Period	01 July 2024 until 30 June 2025		

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<p>No poverty</p> <p>Zero hunger</p> <p>Good Health and Well-being</p> <p>Quality Education</p> <p>Gender Equality</p> <p>Clean water and Sanitation</p> <p>Affordable and Clean Energy</p> <p>Decent Work and Economic Growth</p> <p>Industry, Innovation and Infrastructure</p> <p>Reduce Inequalities</p> <p>Sustainable Cities and Communities</p> <p>Responsible Consumption and Production</p> <p>Climate Action</p> <p>Improve quality basic education</p>	<p>A long and healthy life for all South Africans</p> <p>All people in South Africa are and feel safe</p> <p>Decent employment through inclusive economic growth</p> <p>A skilled and capable workforce to support and inclusive growth path</p> <p>An effective and responsive economic infrastructure network</p> <p>Vibrant, equitable and sustainable rural communities with food security for all</p> <p>Sustainable human settlements and improved quality of household life</p> <p>A responsive, accountable, effective and efficient local government system</p> <p>Environmental assets and natural resources that are well protected and continually enhanced</p> <p>Create a better South Africa and contribute to a better and safer Africa and World</p>
<p>Sustainable Development Goals 2030</p>	<p>NATIONAL OUTCOME</p>
<p>Too few people work</p> <p>The quality of school education for black people is poor</p> <p>Infrastructure is poorly located, inadequate and under- maintained</p> <p>Spatial divides hobbles inclusive development</p> <p>The economy is unsustainable resources intensive</p> <p>The health system cannot meet the demand or sustain quality</p> <p>Public services are uneven and often of poor quality</p> <p>Corruption levels are high</p> <p>Inclusive Economic Growth and Sustainable Job Creation</p> <p>Education, Innovation and Skills Development</p> <p>Improved Quality of Life</p> <p>Sustainable Rural Development</p> <p>Build Social Cohesion</p> <p>Good Governance</p> <p>Putting people and their concerns first. Public Participation</p>	<p>NATIONAL DEVELOPMENT PLAN</p>
<p>FREE STATE GROWTH AND DEVELOPMENT STRATEGIES</p>	<p>FREE STATE GROWTH AND DEVELOPMENT STRATEGIES</p>

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Back to Basic	Supporting the delivery of municipal services to the right quality and standards: Basic services Promoting good governance, transparency and accountability; promoting good governance, transparency and accountability Ensuring good financial management and accounting: Financial Management Building Institutional resilience and administration capacity: Institutional Capacity
KEY PERFORMANCE AREA (KPA)	Infrastructure and Service Delivery Local Economic Development
	Organisational Development and Transformation Financial viability and Management
IDP REFERENCE	Good Governance and Public Participation Serving our community with excellence

PURPOSE

The performance plan defines the Council's expectations of the Municipal Manager's performance agreement to which this document is attached and Section 57 (b) (2) of the Local Government: Municipal Systems Act No 32 of 2000, which provides that performance objectives and targets must be based on the key performance indicators as set out in the Municipality's Integrated Development Plan (IDP) and as reviewed annually.

KEY RESPONSIBILITIES

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the following Objects of Local Government as prescribed in terms of Section 152 of the Constitution of the Republic of South Africa will inform the Municipal Manager's performance against set performance indicators:

1. *Provide democratic and accountable government for local communities;*
2. *Ensure the provision of services to communities in a sustainable manner;*
3. *Promote social and economic development;*
4. *Promote safe and healthy environment and*
5. *Encouraging the involvement of communities and community organisations in the matters of local government*

KEY PERFORMANCE AREAS

The following Key Performance Areas (KPA's) as outlined in the Service and Delivery and Budget Implementation Plan of the Municipal Manager inform the strategic objectives listed in the table below: it must be noted that the Municipal Manager has entered into an Annual Performance Agreement with the CFO (Municipal Financial Viability and Management (Weighting 25%); Director Technical Services (Infrastructure Development and Service Delivery (Weighting 25%) Director Corporate Services (Municipal Transformation and Organisational Development (Weighting 20%) and Director Community Services (Community Development and Social Cohesion (Weighting 5%))

It is for this reason that the Department of the Municipal Manager will include two Key Performance Areas, namely; Good Governance & Public Participation and Local Economic Development, other Key Performance Areas will be implemented through the Directors mentioned above, contributing to four Key Performance Areas of the Municipal Manager as an Accounting Officer.

1. Municipal Transformation and Organisational Development (Weighting 15%)
2. Infrastructure Development and Service Delivery (Weighting 15%)
3. Local Economic Development (LED) (Weighting 10%)
4. Municipal Financial Viability and Management (Weighting 10%)
5. Good Governance and Public Participation (Weighting 10%)
5. Community Development and Social Cohesion (Weighting 40%)

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MUNICIPAL PERFORMANCE PLANS
Department: Community Services: KPA: Community Development & Social Cohesion

8.6.1 Cemeteries, Parks, Sport and Recreation

Key Performance Programme	Key Performance Area	Community Development & Social Cohesion												
		Objective	Strategy	Key Performance Indicator	Ward	Funding Source	Baseline indicator	Annual Target	Service Delivery Budget Implementation Plan Quarterly Targets				Responsibility	Evidence
									Quarter 1	Quarter 2	Quarter 3	Quarter 4		
BS26	Supporting the delivery of municipal services to the right quality and standard	Development of green public open spaces	Number of trees cared for.	All	Council	0	40	10	10	10	10	Director - Community Services	Job Cards	
BS27		Timeously develop new and current cemeteries	Number of cemeteries cleaned and maintained	All	Council	40	30	30	30	30	30	Director - Community Services	Job cards	
BS 28		Development of recreational and sports facilities	Number of sport and recreational facilities cleaned	All	Council	52	75	15	25	15	20	Director- Community Services	Job cards	
BS29			Number of municipal properties cleaned	All	Council	52	52	15	15	15	15	Director Community Services	Job cards	
BS30		Free basic services to deserving households	Number of indigents and burial policy developed and approved by Council	All	Council	1	1	0	0	0	1	Director Community Services	Indigents & Burial policy, Council resolution.	

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BS31		Provide burial support to indigent paupers/households	All	Council	6	10	2	3	2	3	Director Community Services	Notice of death, death certificate, certified copy of the deceased, approval notice from the MM
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8.6.1 Environment & Waste Management

Key Performance Area		Community Development & Social Cohesion										
Programme		Waste Management										
Item no	Objective	Strategy	Ward	Funding Source	Baseline indicator	Annual Target	Service Delivery Budget Implementation Plan Quarterly Targets				Responsibility	Evidence
							Quarter 1	Quarter 2	Quarter 3	Quarter 4		
BS28	Ensure Implementation and Compliance with NEMA: Waste Act 59 of 2008 leading to Successful Implementation and Compliance with	Waste collection from each household on a weekly basis.	All	Council	0	40	10	10	10	10	Director - Community Services	Delivery Note Photos
BS29		Frequency of Refuse removal collected throughout Mantsopa areas	All	Council	528	600	150	150	150	150	Director - Community Services	Monthly collection Schedule & Job Cards
BS30		Annually review Integrated Waste Management Plan approved	All	Council	1	1	0	0	0	1	Director Community Services	Council resolution on Integrated Waste Management Plan
BS31		Number of Quarterly Provincial Waste Management Officers Forum meetings held	All	Council	4	4	1	1	1	1	Director Community Services	Attendance registers and Minutes
BS32		Number of CWP Local Reference Committee meetings held per quarter	All	Council	4	4	1	1	1	1	Director Community Services	Attendance registers and Minutes
BS33		Number of inspections conducted on landfill sites to ensure compliance with NEMA and related prescripts	All	Council	0	12	3	3	3	3	Director Community Services	Inspection register

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8.6.2 Disaster Management and Fire Services

Key Performance Area		Community Development & Social Cohesion											
Programme Item no	Objective	Strategy	Key Performance Indicator	Ward	Funding Source	Baseline indicator	Annual Target	Service Delivery Budget Implementation Plan Quarterly Targets				Responsibility	Evidence
								Quarter 1	Quarter 2	Quarter 3	Quarter 4		
	Supporting the delivery of municipal services to the right quality and standard	Facilitate safety, awareness and compliance	Number of fire safety inspections conducted	All	Council	240	240	60	60	60	60	Director-Community Services	Fire safety inspections register
BS33			Number of Public Awareness campaigns on public safety conducted (include fire breaks plus related inspections)	All	Council	60	60	10	20	20	10	Director-Community Services	Report & attendance register
BS34		Compliance with the Disaster Management Act and related prescripts	Number of reports on Disaster Management submitted to the TMDM	All	Council	4	4	1	1	1	1	Director-Community Services	Report & proof submission
BS35			Disaster Management Plan reviewed and approved by Council	All	Council	1	1	0	0	0	1	Director-Community Services	Council resolution and the approved Disaster Management Plan

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8.6.3 Traffic Management and Security

Key Performance Area		Community Development & Social Cohesion											
Programme		Traffic Management and Security Services											
Item no	Objective	Strategy	Key Performance Indicator	Ward	Funding Source	Baseline indicator	Annual Target	Service Delivery Budget Implementation Plan Quarterly Targets				Responsibility	Evidence
								Quarter 1	Quarter 2	Quarter 3	Quarter 4		
BS35	Supporting the delivery of municipal services to the right quality and standard	Intensify the road safety awareness projects/campaigns.	Number of awareness campaigns hosted.	All	Council	6	4	1	1	1	1	Director - Community Services	Attendance Register, Report
BS36		Enforce compliance with RTMA	Number of vehicles inspected through Traffic check points	All	Council	381	350	50	120	130	50	Director- Community Services	Check point report
BS37													
BS38	Number of traffic operations conducted	Number of traffic operations conducted	All	Council	4	4	1	1	1	1	Director- Community Services	Traffic Operations report	

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8.6.4 Human Settlement

Key Performance Area Programme		Community Development & Social Cohesion Human Settlement											
Item no	Objective	Strategy	Key Performance Indicator	Ward	Funding Source	Baseline indicator	Annual Target	Service Delivery Budget Implementation Plan Quarterly Targets				Responsibility	Evidence
								Quarter 1	Quarter 2	Quarter 3	Quarter 4		
BS37A	Supporting the delivery of municipal services to the right quality and standard	Drafting of the social compact policy	Number of approved Social Compact Policy approved by Council	All	Council	0	1	0	0	0	1	Director-Community Services	Policy & Council Resolution
BS38		Drafting of the Housing Sector plan	Number of Housing Sector Plan reviewed by Council	All	Council	0	1	0	0	0	1	Director-Community Services	Plan & Council resolution
BS39		Monitoring of incomplete subsidy houses in all 5 Mantsopa towns	Number of reports on incomplete subsidy houses submitted to the Dept of Human Settlement	All	Council	0	4	1	1	1	1	Director-Community Services	Report on the Database submitted to Provincial HS
BS40		Capacitation on affordable Housing project	Number of provincial tribunal meetings attended	All	Council	2	4	1	1	1	1	Director-Community Services	Minutes of meetings Attendance Register
BS41		Disposal of fully serviced 500 sites	Number of vacant areas disposed.	All	Council	0	500	0	200	200	100	Director-Community Services	Register of disposed and allocated sites.
BS42			Number of Business plans and funding applications submitted for reticulation infrastructure at informal settlements	All	Council	0	6	2	1	2	1	Director-Community Services	Proof of submission of business plans and applications
BS43		Leasing of municipal residential properties	Number of municipal residential properties leased	All	Council	40	47	47	47	47	47	Director-Community Services	Annual Signed lease agreements
BS44		Education & Awareness	Number of human settlement consumer education awareness conducted	All	Council	0	4	1	1	1	1	Director-Community Services	Attendance register, photos

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8.6.5 Development Planning

Key Performance Area		Community Development & Social Cohesion											
Programme		Development Planning											
Item no	Objective	Strategy	Key Performance Indicator	Ward	Funding Source	Baseline indicator	Annual Target	Service Delivery Budget Implementation Plan Quarterly Targets				Evidence	
								Quarter 1	Quarter 2	Quarter 3	Quarter 4		
BS42		Land audit for municipal and private owned land	Number of land audit reports on the municipal and private owned land conducted	All	Council	0	1	0	0	0	1	Director-Community Services	Reports on the municipal and private owned land
BS43		Formalization of Township establishments	Number of reports on formalisations of townships	All	Council	0	2	0	0	0	2	Director-Community Services	Progress report on formalised Townships

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8.6.6 Building Control

Key Performance Area		Community Development & Social Cohesion											
Programme		Building Control											
Item no	Objective	Strategy	Key Performance Indicator	Ward	Funding Source	Baseline indicator	Annual Target	Service Delivery Budget Implementation Plan Quarterly Targets				Responsibility	Evidence
								Quarter 1	Quarter 2	Quarter 3	Quarter 4		
BS45	Supporting the delivery of municipal services to the right quality and standard	Conducting building inspections	Number of reports on building inspections conducted	All	Council	4	4	1	1	1	1	Director-Community Services	Reports on building inspections conducted Inspections Forms
BS46		Issuing contravention notices	Number of reports on contravention notices issued	All	Council	120	120	30	30	30	30	Director-Community Services	Reports on contravention notices issued
BS47		Compliance with national building and regulation Act	Number of reports on approved building plans	All	Council	4	4	1	1	1	1	Director-Community Services	Reports on approved building plans Building Plans
BS48			Number of reviewed outdoor advertising by-law	All	Council	1	1	0	0	0	1	Director-Community Services	Council approved Outdoor Advertising By-Law
BS49			SDF Review approved by Council by 30 June 2025	All	Council	1	1	0	0	0	1	Director-Community Services	SDF and Council resolution
BS50			Land Use Management Scheme compiled and approved	All	Council	1	1	0	0	0	1	Director-Community Services	LUMS and Council resolution

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8.7 Local Economic Development

8.7.1 Trade and Investment

Key Performance Area		Local Economic Development Trade and Investment														
Programme		Objective	Strategy	Key Performance Indicator	Ward	Funding Source	Baseline indicator	Annual Target	Service Delivery Budget Implementation Plan Quarterly Targets				Responsibility	Evidence		
Item no									Quarter 1	Quarter 2	Quarter 3	Quarter 4				
LED1		Creating a conducive environment for economic development	Facilitate Foreign or Local Direct Investment in Municipality	Number of investment pledge facilitated	All	Council	0	1	0	0	1	0	0	1	Director-Community Services	Investment Pledge Form
LED2			Scale up catalytic project implementation	Number of catalytic projects facilitated	All	Council	0	1	0	0	0	1	0	0	1	Director-Community Services

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8.7.2 Small Medium, Micro Enterprise Development

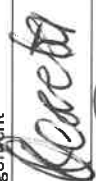
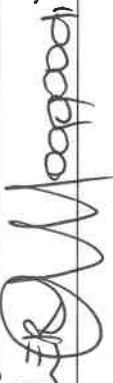
Key Performance Area		Local Economic Development											
Programme		Small Medium, Micro Enterprise Development											
Item no	Objective	Strategy	Key Performance Indicator	Ward	Funding Source	Baseline indicator	Annual Target	Service Delivery Budget Implementation Plan Quarterly Targets				Responsibility	Evidence
								Quarter 1	Quarter 2	Quarter 3	Quarter 4		
LED3	Creating a conducive environment for economic development	Development of small, medium and micro enterprise (SMME)	Number of SMME supported through funding facilities	All	Council	20	20	5	5	5	5	Director-Community Services	Attendance Registers and report
LED4		Facilitate capacity development of SMMEs	Number of training workshops facilitated	All	Council	12	8	2	2	2	2	Director-Community Services	Attendance Register Agenda & Report
LED5			Number of exhibitions held	All	Council	2	2	0	0	1	1	Director-Community Services	Attendance Register and report
LED6		Improve the regulatory framework for SMMEs	Number of SMME By-Laws developed	All	Council	0	1	0	0	0	1	Director-Community Services	SMME Informal Trading By-Law
LED7			Number of LED & Tourism Strategy Developed	All	Council	0	1	0	0	0	1	Director-Community Services	LED & Tourism Strategy & Council

8.7.3 Agriculture and Rural Development

Key Performance Area		Local Economic Development											
Programme		Agriculture and Rural Development											
Item no	Objective	Strategy	Key Performance Indicator	Ward	Funding Source	Baseline indicator	Annual Target	Service Delivery Budget Implementation Plan Quarterly Targets				Responsibility	Evidence
								Quarter 1	Quarter 2	Quarter 3	Quarter 4		
LED7	Creating a conducive environment for economic development	Improve access to market for emerging farmers	Number of emerging farmers assisted with access to markets	All	Council	0	1	0	0	0	1	Director-Community Services	Signed Memorandum of Agreement
LED8		Facilitation of agricultural education programs	Number of programs facilitated for Beneficiaries	All	Council	0	2	0	0	1	1	Director-Community Services	Attendance Registers, Agenda, Report
LED9		Allocation of agricultural land to farmers	Number of Beneficiaries allocated farms	All	Council	0	5	0	2	2	1	1	Director-Community Services
LED10	Creating a conducive environment for economic development	Functionality of the Municipal Pound for commonage and related components	Number of reports on activities undertaken at the Municipal Pound	7	Council	0	12	3	3	3	3	Director-Community Services	Municipal Pound reports
LED11		Commonage By-law & Policy review	Number of Commonage By-law & Policy reviewed	All	Council	1	1	0	0	0	1	1	Director-Community Services
LED12	Creating a conducive environment for economic development	Agricultural Strategy Development	Number of Agricultural Development Strategy developed	All	Council	0	1	0	0	0	1	Director-Community Services	Agricultural Development Strategy Council Resolution

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ANNEXURE B: PERFORMANCE EVALUATION CRITERIA'S

KEY PERFORMANCE AREA AND JOB DESCRIPTION TASK EVALUATION CRITERIA					
1	2	3	4	5	
Unacceptable performance	Performance Not fully effective	Performance Fully effective	Performance significantly above expectations	Outstanding performance	
Performance does not meet the standard expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the PA and Performance Plan. The employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite management efforts to encourage improvement.	Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the PA and Performance Plan.	Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully achieved significant performance criteria and indicators as specified in the PA and Performance Plan.	Performance is significantly higher than the standards expected in the job. The appraisal indicates that the Employee has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved throughout the year.	Performance far exceeds the standards expected of an employee at this level. The appraisal indicates that the Employee has achieved above fully effective results against all performance criteria and indicators as specified in the PA and performance plan and maintained this in all areas of responsibility throughout the year.	
CORE COMPETENCY EVALUATION CRITERIA					
1	2	3	4	5	
Under	Basic	Competent	Advanced	Superior	
NONE	Applies basic concepts, methods, and understanding of local government operations, but requires supervision and development intervention. INDIVIDUALS FALLING WITHIN THE BASIC RANGE ARE DEEMED UNSUITABLE FOR THE ROLE OF SENIOR MANAGER, AND CAUTION SHOULD BE APPLIED IN PROMOTING AND APPOINTING SUCH PERSONS	Develops and applies more progressive concepts, methods and understanding, able to plan and guide the work of others and executes progressive analysis	Develops and applies complex concepts, methods and understanding. Effectively directs and leads a group and executes in-depth analyses.	Has a comprehensive understanding of local government operations, critical in shaping strategic direction and change, develops and applies comprehensive concepts and methods.	
ANNEXURE MM'S REQUESTS					
Request	Description				
Organisational Development and Transformation	Improve the quality of properties, management of commonages, and focus on local economic development and tourism.				
ANNEXURE D: PERSONAL DEVELOPMENT PLANNING					
PDP Initiative	Competency Development Area	Description	Evidence		
Risk Management Institutional Transformation & Development	Institutional development, project management, financial management	Complete a programme on Institutional Transformation or equivalent	Proof of registration with an Institution of Higher Learning		
Manager's Signature		Date: 01/07/2024			
Municipal Manager's Signature		Date: 01/07/2024			

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PERSONAL DEVELOPMENT PLAN (PDP)

Entered into by and between

[MATIRO REBECCA ELLEN MOGOPODI]

[“the Employer”]

and

[MOTSELISI MERCIA LESOETSA]

[“the Employee”]

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1. Personal Development Plan

1.1.1 A Municipality should be committed to –

- (a) the continuous training and development of its employees to achieve its vision, mission and strategic objectives and empower employees; and
- (b) Manage training and development within the ambit of relevant national policies and legislation.

1.1.2. Municipality should follow an integrated approach to human Resources Management, that is:

- (a) Human resource development forms an integral part of human resource planning and management.
- (b) In order for training and development strategy and plans to be successful it should be based on sound Human Resource (HR) practices, such as the (strategist) HR plan, job description, the result of regular performance appraisal and career-pathing.
- (c) To ensure the necessary linkages with performance management, the Performance Management and Development System provides for the Personal Development Plans of employees to be included in their annual performance agreements. Such approval will also ensure the alignment of individual performance objectives to the municipality's strategic objectives, and that training and development needs can be identified through performance management and appraisal.
- (d) Career-pathing ensures that employees are placed and developed in jobs according to aptitude and identified potential. Through training and development they can acquire the necessary competencies to prepare them for future positions. A comprehensive competency framework and profile for Municipal Managers are attached and these should be linked to relevant registered unit standard to specifically assist them in compiling Personal Development Plans in consultation with their managers.
- (e) Personal Development Plans are compiled for individual employees and the data collated from all employees in the municipality forms the basis for the prescribed Workplace Skills Plan, which municipalities are required to compile as a basis for all training and education activities in the municipality in a specific financial year and report on progress made to the Local Government Sector Education and Training Authority.

1.1.2 The aim of the compilation of Personal Development Plans is to identify, prioritise and implement training needs.

1.1.3 Compiling the Personal Development Plan attached at Appendix.

Competency assessment instruments, which are dealt with more specifically in Appendix 1 and 2, should be established to assist with the objective assessment of employees' actual competencies at a given period in time with the purpose of identifying training needs or skills gaps.

The competency framework and profiles and relevant competency assessment results will enable a manager, in consultation with his/her employee, to compile a Personal Development Plan. The identified training needs should be entered into column 1 of Appendix 1, entitled training skills/ Performance Gap. The following should be carefully determined during such a process:

Organisational needs, which include the following:

- Strategic development priorities and competency requirements, in line with the municipality's strategic objectives.

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- The competency requirements of individual' jobs. The relevant job requirements (job competency profile) as identified in the job description should be compared to the current competency profile of the employee to determine the individual's competency gaps.
- Specific competency gaps as identified during the probation period and performance appraisal of the employee.

Individual training needs that are job / career related.

Next, the prioritisation of the training needs should be listed since it may not be possible to address all identified training needs in a specific financial year. It is however of critical importance that training needs be addressed on a phased and priority basis. This implies that all these needs should be prioritized for purpose of accommodating critical/strategic training and development needs in the HR Plan, Personal Development and the Works Skills Plan.

Consideration must be given to the expected outcomes, to be listed in column 2 of the Appendix 1, so that once the intervention is completed the impact it had can be measured against relevant output indicators.

An appropriate intervention should be identified to address training needs/skills gaps and the outcomes to be achieved but with due regard to cost effectiveness. These should be listed in column 3 Appendix 1, entitled: Suggested training and/or development activity in line with the National Qualification Framework, which could enable the trainee to obtain recognition towards a qualification for training undertaken. It is important to determine through Training/Human Resource Development Unit within the municipality whether unit standard have been developed and registered with the South African Qualifications Authority that are in line with the skills gap and expected outcomes identified. Unit standard usually have measurable assessment criteria to determine achieved competency.

Guidelines regarding the number of training days per employee and the nominations of employees: An Employee should on average receive at least five days of training per financial year and not unnecessarily be withdrawn from training interventions.

Column 4 of Appendix 1: The suggested mode of delivery refers to the chosen methodology that is deemed most relevant to ensure transfer of skills. The training/Development activity should impact on delivery back in the workplace. Mode of delivery consists of, amongst others, self-study [The official takes it upon him/her to read e.g. legislation]; internal or external training provision; coaching and/or mentoring and exchange programmes, etc.

The suggested time frames (columns 5 of Appendix 1) enable managers to effectively plan for the annum e.g. so that not all their employees are away from work within the same period and also ensuring that the PDP is implemented systematically.

Work opportunity created to practice skill/development areas, in column 6 of Appendix 1, further ensures internalization of information gained as well as return on investment (not just to have skill but a necessary to have skill that is used in the workplace)

The final column, column 7 of Appendix 1, provides the employee with a support person that could act as a coach or mentor with regard to the area of learning.

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Personal Development Plan of: Ms Motselisi Mercia Lesoetsa

Compiled on Date: 30 June 2024

Skills / Performance Gap	Outcomes Expected	Suggested Training and/or development activity	Suggested mode of Delivery	Suggested Time Frames	Work opportunity created to practice skills/development area	Support Person
<ol style="list-style-type: none"> 1. Strategic Direction and Leadership 2. Financial Management 3. Change Management 4. Planning and Organising 5. Analysis and Innovation 	Training & Development intervention aimed at addressing the skills gaps identified in the Competency Based Assessment	Master's Degree in the field of Public Administration/Labour Relations	Part-time	One year	Local Government and Public Sector	Municipal Manager



Director Community Services Signature and Date



Municipal Manager's Signature & Date

ANNEXURE F

DISCLOSURE FORM FOR BENEFITS AND INTERESTS

I, the undersigned (Surname and Initials) Levetso MM
 (Postal Address) _____
 (Residential Address) 568 Mangoseng, Ladubana-d 9765
 (Position Held) Director Community services and development
 (Name of Municipality) Mantsope L.M
 Tel: _____ Fax: _____
 hereby certify that the following information is complete and correct to the best of my knowledge:

1. Shares, securities and other financial interests (Not bank accounts with financial institutions.)

Number of shares/Extent of financial interest	Nature	Nominal Value	Name of Company/Entity
		<u>N/A</u>	

2. Interest in a trust

Name of trust	Amount of Remuneration/ Income
	<u>N/A</u>

3. Membership, directorships and partnerships

Name of corporate entity, partnership or firm	Type of business	Amount of Remuneration/ Income
	<u>N/A</u>	

4. Remunerated work outside the Municipality (Must be sanctioned by Council.)

Name of Employer	Type of Work	Amount of remuneration/ Income
	<u>N/A</u>	

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Council

Signature by Mayor or Designate: [Signature] Date: 01/01/2014

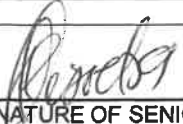
5. Consultancies, Retainerships and Relationships

Name of Client	Nature	Type of business activity	Value of any benefits received
		<u>N/A</u>	

6. Subsidies, grants and sponsorships by any organisation		
Source of assistance	Descriptions of assistance	Value of assistance

7. Gifts and Hospitality from a source rather than a family member		
Description	Value	Member

8. Land and Property			
Description	Extent	Area	Value
Site	400 m ²	Mangakeng	R1600



 SIGNATURE OF SENIOR MANAGER

 DATE: 01/07/2024
 PLACE: Ladybrand

SCHEDULE 2

CODE OF CONDUCT FOR MUNICIPAL STAFF MEMBERS

1. Definitions

In this Schedule “**partner**” means a person who permanently lives with another person in a manner as if married.

2. General conduct

A staff member of a municipality must at all times—

- (a) loyally execute the lawful policies of the municipal council;
- (b) perform the functions of office in good faith, diligently, honestly and in a transparent manner;
- (c) act in such a way that the spirit, purport and objects of section 50 are promoted;
- (d) act in the best interest of the municipality and in such a way that the credibility and integrity of the municipality are not compromised; and
- (e) act impartially and treat all people, including other staff members, equally without favour or prejudice.

3. Commitment to serving the public interest

A staff member of a municipality is a public servant in a developmental local system, and must accordingly—

- (a) implement the provisions of section 50 (2);
- (b) foster a culture of commitment to serving the public and a collective sense of responsibility for performance in terms of standards and targets;
- (c) promote and seek to implement the basic values and principles of public administration described in section 195 (1) of the Constitution;
- (d) obtain copies of or information about the municipality’s integrated development plan, and as far as possible within the ambit of the staff member’s job description, seek to implement the objectives set out in the integrated development plan, and achieve the performance targets set for each performance indicator;
- (e) participate in the overall performance management system for the municipality, as well as the staff member’s individual performance appraisal and reward system, if such exists, in order to maximise the ability of the municipality as a whole to achieve its objectives and improve the quality of life of its residents.

4. Personal gain

(1) A staff member of a municipality may not—

- (a) use the position or privileges of a staff member, or confidential information obtained as a staff member, for private gain or to improperly benefit another person; or
- (b) take a decision on behalf of the municipality concerning a matter in which that staff member, or that staff member’s spouse, partner or business associate, has a direct or indirect personal or private business interest.

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(2) Except with the prior consent of the council of a municipality a staff member of the municipality may not—

(a) be a party to a contract for—

(i) the provision of goods or services to the municipality; or

(ii) the performance of any work for the municipality otherwise than as a staff member;

(b) obtain a financial interest in any business of the municipality; or

(c) be engaged in any business, trade or profession other than the work of the municipality.

5. Disclosure of benefits

(1) A staff member of a municipality who, or whose spouse, partner, business associate or close family member, acquired or stands to acquire any direct benefit from a contract concluded with the municipality, must disclose in writing full particulars of the benefit to the council.

(2) This item does not apply to a benefit which a staff member, or a spouse, partner, business associate or close family member, has or acquires in common with all other residents of the municipality.

6. Unauthorised disclosure of information

(1) A staff member of a municipality may not without permission disclose any privileged or confidential information obtained as a staff member of the municipality to an unauthorised person.

(2) For the purpose of this item "privileged or confidential information" includes any information—

(a) determined by the municipal council or any structure or functionary of the municipality to be privileged or confidential;

(b) discussed in closed session by the council or a committee of the council;

(c) disclosure of which would violate a person's right to privacy; or

(d) declared to be privileged, confidential or secret in terms of any law.

(3) This item does not derogate from a person's right of access to information in terms of national legislation.

7. Undue influence

A staff member of a municipality may not—

(a) unduly influence or attempt to influence the council of the municipality, or a structure or functionary of the council, or a councillor, with a view to obtaining any appointment, promotion, privilege, advantage or benefit, or for a family member, friend or associate;

(b) mislead or attempt to mislead the council, or a structure or functionary of the council, in its consideration of any matter; or

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(c) be involved in a business venture with a councillor without the prior written consent of the council of the municipality.

8. Rewards, gifts and favours

(1) A staff member of a municipality may not request, solicit or accept any reward, gift or favour for—

(a) persuading the council of the municipality, or any structure or functionary of the council, with regard to the exercise of any power or the performance of any duty;

(b) making a representation to the council, or any structure or functionary of the council;

(c) disclosing any privileged or confidential information; or

(d) doing or not doing anything within that staff member's powers or duties.

(2) A staff member must without delay report to a superior official or to the speaker of the council any offer which, if accepted by the staff member, would constitute a breach of sub-item (1).

9. Council property

A staff member of a municipality may not use, take, acquire, or benefit from any property or asset owned, controlled or managed by the municipality to which that staff member has no right.

10. Payment of arrears

A staff member of a municipality may not be in arrears to the municipality for rates and service charges for a period longer than 3 months, and a municipality may deduct any outstanding amounts from a staff member's salary after this period.

11. Participation in elections

A staff member of a municipality may not participate in an election of the council of the municipality, other than in an official capacity or pursuant to any constitutional right.

12. Sexual harassment

A staff member of a municipality may not embark on any action amounting to sexual harassment.

13. Reporting duty of staff members

Whenever a staff member of a municipality has reasonable grounds for believing that there has been a breach of this Code, the staff member must without delay report the matter to a superior officer or to the speaker of the council.

14. Breaches of Code

Breaches of this Code must be dealt with in terms of the disciplinary procedures of the municipality envisaged in section 67(1)(h) of this Act.

14A. Disciplinary steps

(1) A breach of this Code is a ground for dismissal or other disciplinary steps against a staff member who has been found guilty of such a breach.

(2) Such other disciplinary steps may include—

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- (a) suspension without pay for no longer than three months;
- (b) demotion;
- (c) transfer to another post;
- (d) reduction in salary, allowances or other benefits; or
- (e) an appropriate fine.

Agreed upon

Signature: MRE Mogopadi
Supervisor: MRE MOGOPADI
Date: 01/07/2024
Signature: Director
Incumbent: M-M. Lesetsa
Date: 01/07/2024

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